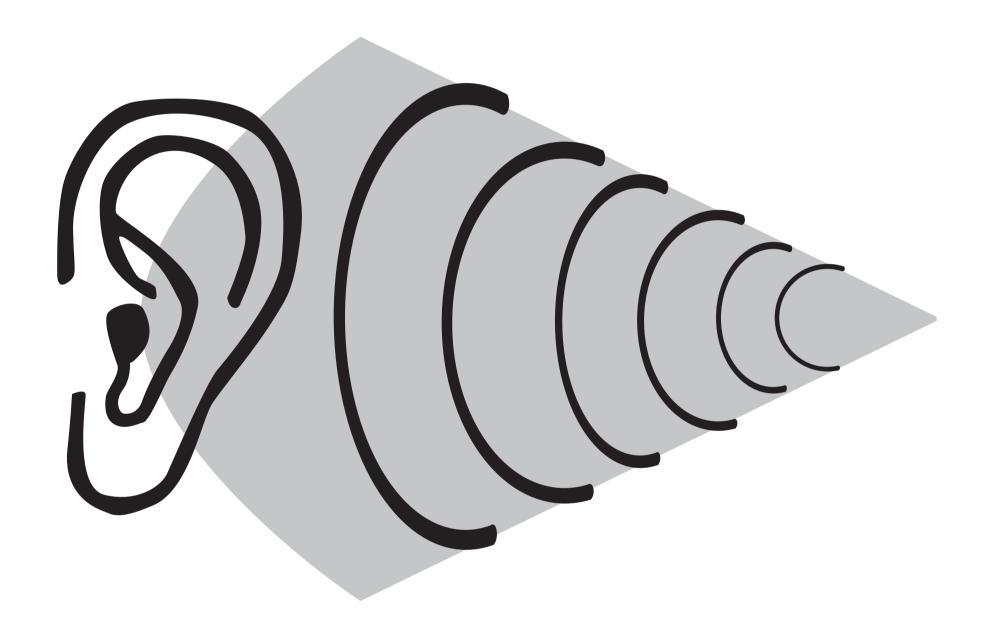
Habit 5

Seek First to Understand, Then to Be Understood



I listen to other people's ideas and feelings
I try to see things from their viewpoints
I listen to others without interrupting
I am confident in voicing my ideas
I look people in the eyes when talking